

Potsdam-Golm-IT Services (en)

IT Helpdesk Contact:

Phone: (0331 / 567-) 7202
E-Mail: support@aei.mpg.de
Office: 1.03

Wifi and Internet:

If you have an eduroam account then Wifi should just-work. Otherwise please ask a secretary or IT Support for guest access.

<https://it-support.aei.mpg.de/internet/>

Printing:

If you use a Wifi or cable network connection then you should be able to add printers:

<https://it-support.aei.mpg.de/printing/>

Computer Account:

To get a computer account please fill out the application form:

<https://it-support.aei.mpg.de/newusers/>

Getting a computer (purchasing):

In general you will be provided with the appropriate IT equipment for your work. Please do ask us:

<https://it-support.aei.mpg.de/purchasing/>

Software:

<https://it-support.aei.mpg.de/software/>

Help and Support:

We are here to support you with your work at the AEI. Please do ask for what you need:

<https://it-support.aei.mpg.de/support/>

Your Computer Account Username :

Password :

Please change your password as soon as possible :

<https://ucs.aei.mpg.de/>

IT Dienstleistungen (de)

IT Helpdesk Kontakt:

Telefon: (0331 / 567-) 7202
E-Mail: support@aei.mpg.de
Büro: 1.03

Wifi und Internet:

Eduroam ist verfügbar. Für einen Zugang zum Gast Wifi wenden Sie sich bitte an das Sekretariat oder den IT Support.

<https://it-support.aei.mpg.de/internet/>

Drucken:

Kabelgebundenes und Wifi Drucken ist möglich:

<https://it-support.aei.mpg.de/printing/>

Computer Account:

Um einen Computer Account zu bekommen füllen Sie bitte den Antrag aus:

<https://it-support.aei.mpg.de/newusers/>

Getting a computer (purchasing):

Computerhardware wird gestellt. Bitte kontaktieren Sie den IT Support:

<https://it-support.aei.mpg.de/purchasing/>

Software:

<https://it-support.aei.mpg.de/software/>

Hilfe und Support:

Wir unterstützen Sie bei Ihrer Arbeit am AEI. Fragen Sie uns um Hilfe:

<https://it-support.aei.mpg.de/support/>